
INSTRUCTIONS

ACTIVE AIR®

PORTABLE AIR CONDITIONER



VENDOR DIRECT WARRANTY. DO NOT RETURN TO RETAILER. SEE WARRANTY INFO ON BACK PAGE.

ACAN12

INSTRUCTIONS

OVERVIEW

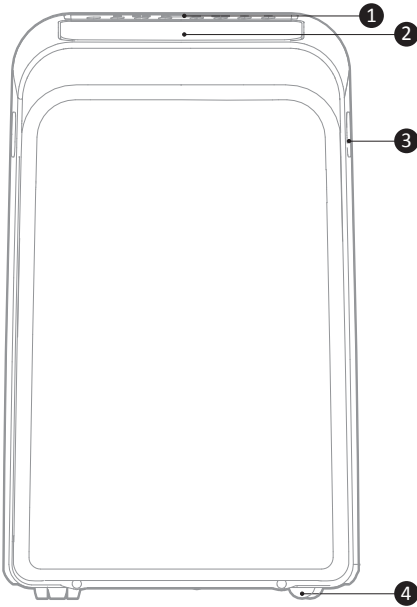
Thank you for purchasing the ACAN12 Portable Air Conditioner. Inside this instruction manual you will find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the chart of troubleshooting tips. If you review our chart of Troubleshooting & Tips first, you may not need to call for service at all.

NOTE: If your product is not working properly - **DO NOT** return this product to the store where you purchased it.

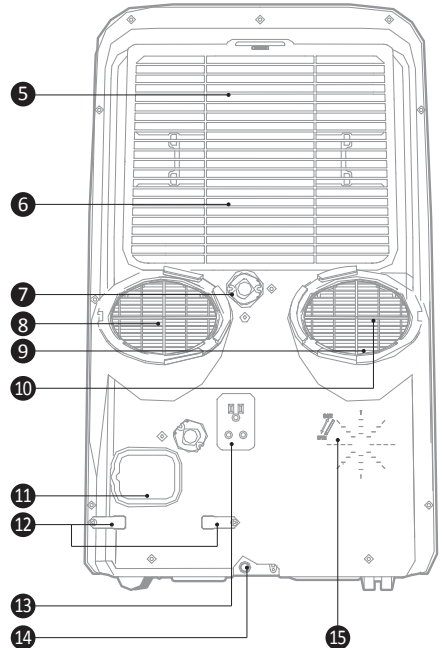
PARTS LIST

- | | |
|--|------------------------------|
| 1. Control panel | 8. Air Outlet |
| 2. Horizontal louvre blade
<i>(swing automatically)</i> | 9. Lower air filter |
| 3. Handle (both sides) | 10. Lower air intake |
| 4. Caster | 11. Power cord outlet |
| 5. Upper air filter
<i>(behind the grille)</i> | 12. Power cord buckle |
| 6. Upper air intake | 13. Power plug socket |
| 7. Drain outlet | 14. Bottom tray drain outlet |
| | 15. Vent control |

FRONT



REAR



INSTRUCTIONS

ELECTRONIC CONTROL OPERATING INSTRUCTIONS

Before you begin, thoroughly familiarize yourself with the control panel and remote controller and all its functions, then follow the symbol for the functions you desire. The unit can be controlled by the unit control panel alone or with the remote controller.

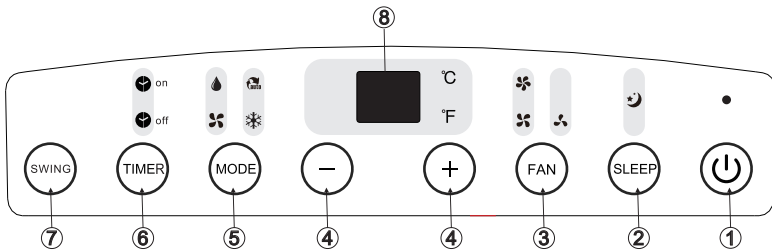
MODE	ROOM TEMPERATURE
COOL	17°C (62°F)~35°C (95°F)
DRY	13°C (55°F)~35°C (95°F)

ENERGY SAVING TIPS

- Use the unit in the recommended room size.
- Locate the unit where furniture cannot obstruct the air flow.
- Keep blinds/curtains closed during the sunniest part of the day.
- Keep the filters clean.
- Keep doors and windows closed to keep cool air in and warm air out.

OPERATING CONDITIONS

The air conditioner must be operated within the temperature range indicated below:



OPERATION PANEL OF THE AIR CONDITIONER

1. POWER button - Power switch on/off.
2. SLEEP button - Used to initiate the SLEEP operation.
3. FAN button - Controls the fan speed. Press to select the fan speed in four steps: LOW, MED, HI and AUTO. The fan speed indicator light illuminates under different fan settings except AUTO speed. When AUTO fan speed is selected, all the fan indicator lights turn dark.
4. UP(+) and DOWN(-) button - Used to adjust (increasing/decreasing) temperature settings (1°C/1°F increments) in a range of 17°C (62°F) to 30°C (88°F) or the TIMER setting in a range of 0–24hrs.
NOTE: The control is capable of displaying temperature in degrees Fahrenheit or degrees Celsius. To convert from one to the other, press and hold the UP and DOWN buttons at the same time for 3 seconds.
5. MODE select button - Selects the appropriate operating mode. Each time you press the button, a mode is selected in a sequence that goes from AUTO to COOL to DRY to FAN. The mode indicator light illuminates under the different mode settings.

INSTRUCTIONS

6. **TIMER button** - Used to initiate the AUTO ON start time and AUTO OFF stop time program, in conjunction with the + & - buttons. The timer on/off indicator light illuminates under the timer on/off settings.
7. **SWING button** - Used to initiate the Auto swing feature. When the operation is ON, press the SWING button to stop the louvre at the desired angle.
8. **LED Display** - Shows the set temperature in “°C” or “°F” and the Auto-timer settings. While on DRY and FAN modes, it shows the room temperature.

Error Codes and Protection Code:

- E1** - Room temperature sensor error - Unplug the unit and plug it back in. If error repeats, call for service.
- E2** - Evaporator temperature sensor error - Unplug the unit and plug it back in. If error repeats, call for service.
- E4** - Display panel communication error - Unplug the unit and plug it back in. If error repeats, call for service.
- P1** - Bottom tray is full - Connect the drain hose and drain the collected water away. If protection repeats, call for service.

OPERATING INSTRUCTIONS

COOL OPERATION

- Press the “MODE” button until the “COOL” indicator light comes on.
- Press the ADJUST buttons “+” or “-” to select your desired room temperature. The temperature can be set within a range of 17°C–30°C/62°F–88°F.
- Press the “FAN SPEED” button to choose the fan speed.

AUTO OPERATION

- When you set the air conditioner in AUTO mode, it will automatically select cooling, or fan only operation depending on what temperature you have selected and the room temperature.
- The air conditioner will control room temperature automatically based on the temperature point set by you.
- Under AUTO mode, you cannot select the fan speed.

FAN OPERATION

- Press the “MODE” button until the “FAN” indicator light comes on.
- Press the “FAN SPEED” button to choose the fan speed. The temperature cannot be adjusted.
- Do not put the duct to window.

DRY OPERATION

- Press the “MODE” button until the “DRY” indicator light comes on.
- Under this mode, you cannot select a fan speed or adjust the temperature. The fan motor operates at LOW speed.
- Keep windows and doors closed for the best dehumidifying effect.
- Do not put the duct to window.

TIMER OPERATION

- When the unit is on, press the Timer button. This will initiate the Auto-off stop program, and the TIMER OFF indicator light will illuminate. Press the UP or DOWN button to select the desired time. Press the TIMER button again within 5 seconds, and the Auto-on start program will be initiated. The TIMER ON indicator light will also illuminate. Press the UP or DOWN button to select the desired Auto-on start time.

INSTRUCTIONS

- When the unit is off, press the TIMER button to initiate the Auto-on start program. Pressing it again within five seconds will initiate the Auto-off stop program.
- Press or hold the UP or DOWN button to change the Auto time by 0.5 hour increments, up to 10 hours, then at 1 hour increments up to 24 hours. The control will count down the time remaining until start.
- The system will automatically revert back to displaying the previous temperature setting if there is no operation in a five seconds period.
- Turning the unit ON or OFF at any time or adjusting the timer setting to 0.0 will cancel the Auto Start/Stop timer program.
- When malfunction (E1, E2 or E4) occurs, the Auto Start/Stop timed program will also be cancelled.

SLEEP OPERATION

Press this button and the selected temperature will increase by 1°C/1°F after 30 minutes. The temperature will then increase by another 1°C/1°F after an additional 30 minutes. This new temperature will be maintained for 7 hours before it returns to the originally selected temperature. This ends the Sleep mode and the unit will continue to operate as originally programmed.

NOTE: This feature is unavailable under FAN or DRY mode.

OTHER FEATURES

Auto-Restart

If the unit shuts down unexpectedly due to a power cut, it will restart with the previous function setting automatically when the power resumes.

Wait 3 minutes before resuming operation

After the unit has stopped, it cannot be restarted until 3 minutes have elapsed. This is to protect the unit. Operation will automatically start after 3 minutes.

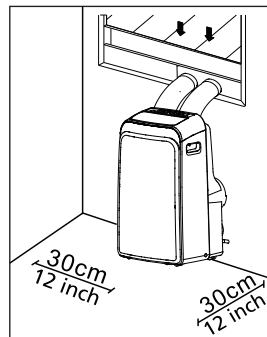
Air flow direction adjustment

The louvre can be adjusted automatically. When the Power is ON, the louvre opens fully. Press the SWING button on the panel or remote controller to initiate the Auto swing feature. The louvre will swing up and down automatically. Please do not adjust the louvre manually.

INSTALLATION INSTRUCTIONS

Location

- The air conditioner should be placed on a firm foundation to minimize noise and vibration. For safe and secure positioning, place the unit on a smooth, level floor strong enough to support the unit.
- The unit has casters to aid placement, but it should only be rolled on smooth, flat surfaces. Use caution when rolling on carpet surfaces. Do not attempt to roll the unit over objects.
- The unit must be placed within reach of a properly rated grounded socket.
- Never place any obstacles around the air inlet or outlet of the unit.
- Allow 12"/30 cm to 39"/100 cm of space from the wall with for efficient air-conditioning.








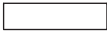



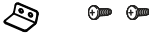
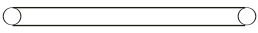
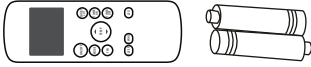
INSTRUCTIONS

TOOLS NEEDED

- Medium Philips screwdriver
- Tape measure or ruler
- Knife or scissors
- Saw (optional, to shorten window adaptor for narrow windows)

ACCESSORIES

Your Window Installation Kit fits windows 26.5-48.0" (67.5-123cm) and can be shortened for smaller windows.

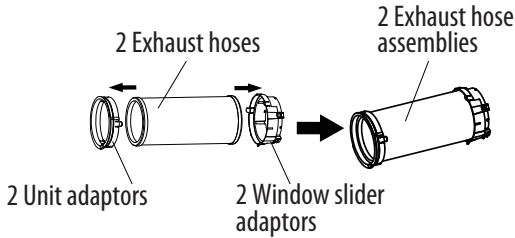
Part	Description	Quantity
	Unit Adaptor	2 pc
	Exhaust Hose	2 pc
	Window Slider Adaptor	2 pc
	Bolt	1 pc
	Window Slider A	1 pc
	Window Slider B	1 pc
	Foam Seal A (Adhesive)	2 pc
	Foam Seal B (Adhesive)	2 pc
	Foam Seal C (Non-adhesive)	1 pc
	Security Bracket and 2 Screws	1 set
	Drain Hose	1 pc
	Remote Controller and Battery	1 set

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WINDOW INSTALLATION KIT

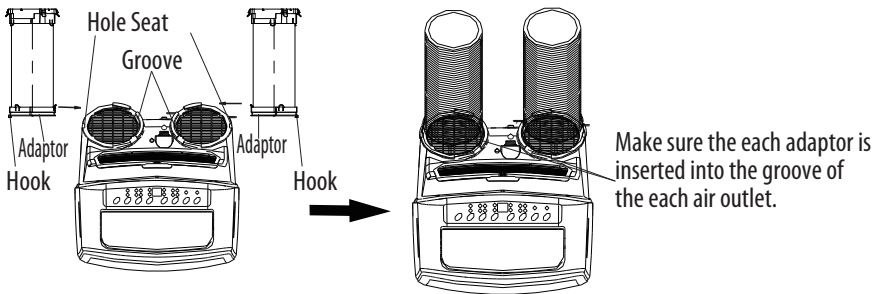
Step One: Preparing two Exhaust Hose assemblies

Press the exhaust hose into the window slider adaptor and unit adaptor, clamp automatically by elastic buckles of the adaptors.



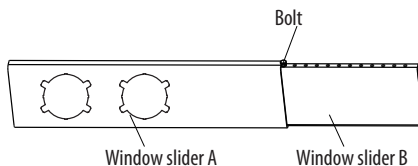
Step Two: Install the two Exhaust hose assemblies to the unit

Insert the unit adaptor of the each Exhaust hose assembly into the groove of the each air outlet of the unit while the hook of the adaptor is aligned with the hole seat of the air outlet and push the Exhaust hose assembly along the arrow direction for installation.



Step Three: Preparing the Adjustable Window Slider

1. Depending on the size of your window, adjust the size of the window slider.
2. If the length of the window requires two window sliders, use the bolt to fasten the window sliders once they are adjusted to the proper length.

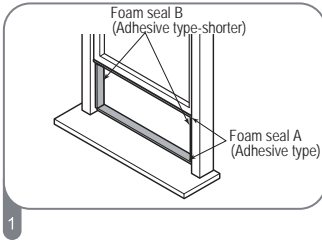


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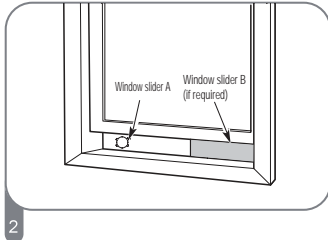
NOTE: Once the Exhaust Hose assembly and Adjustable Window Slider are prepared, choose from one of the following two installation methods.

HUNG WINDOW INSTALLATION

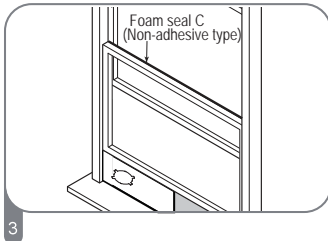
1. Cut the adhesive foam seal A and B strips to the proper lengths, and attach them to the window sash and frame as shown.



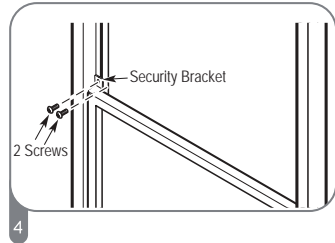
2. Insert the window slider assembly into the window opening.



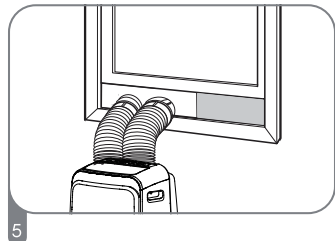
3. Cut the non-adhesive foam seal C strip to match the width of the window. Insert the seal between the glass and the window frame to prevent air and insects from getting into the room.



4. If desired, install the security bracket with 2 screws as shown.

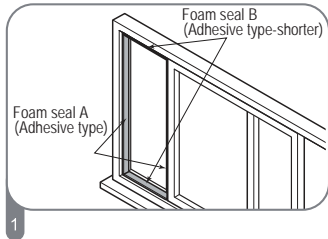


5. Insert the window slider adaptors into the holes of the window slider.

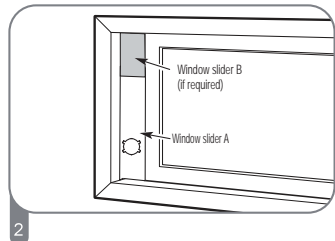


SLIDING WINDOW INSTALLATION

1. Cut the adhesive foam seal A and B strips to the proper lengths, and attach them to the window sash and frame as shown.

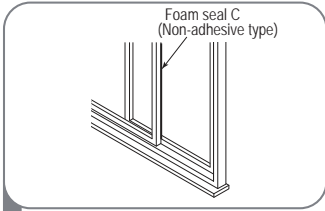


2. Insert the window slider assembly into the window opening.

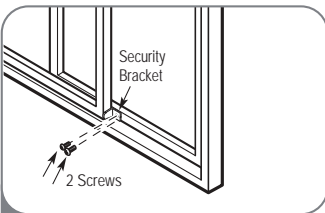


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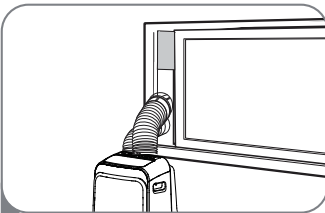
- Cut the non-adhesive foam seal C strip to match the window height. Insert the foam seal between the glass and the window frame to prevent air and insects from getting into the room.



- If desired, install the security bracket with 2 screws as shown.



- Insert the window slider adaptors into the holes of the window slider.



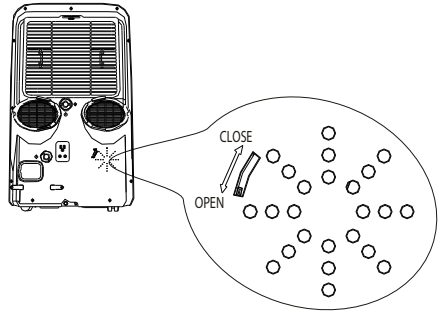
NOTE: To ensure proper function, **DO NOT** over-extend or bend the hose. Make sure that there is no obstacle around the air outlet of the exhaust hose (in the range of 20") in order to the exhaust system works properly. All the illustrations in this manual are for explanation purpose only. Your air conditioner may be slightly different. The actual shape shall prevail.



VENT CONTROL FEATURE

The Vent Control is located at the back of the air conditioner. The OPEN position removes stale air from the room and exhausts it to the outside. Fresh air is drawn in through normal passages in the home.

When not needing to circulate the room air, set Vent Control to CLOSE position.



WATER DRAINAGE

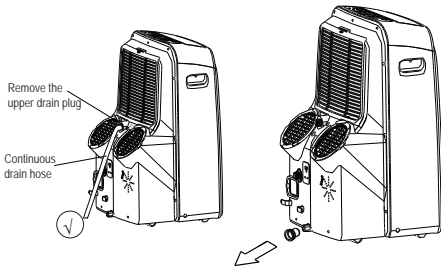
During dehumidifying modes, remove the upper drain plug from the back of the unit, install the drain connector(5/8" universal female mender) with 3/4" hose(locally purchased). For the models without drain connector, just attach the drain hose to the hole. Place the open end of the Hose adaptor directly over the drain area in your basement floor.

NOTE: For the double-duct design, the water drainage is not needed during cooling operation. If performing above water drainage during cooling operation, the cooling efficiency will be reduced.

When the water level of the bottom tray reaches a predetermined level, the unit beeps 8 times, the digital display area shows "P1". At this time the air conditioning/dehumidification process will immediately stop. However, the fan motor will continue to operate(this is normal). Carefully move the unit to a drain location, remove the bottom drain plug and let the water drain away. Reinstall the bottom drain plug and restart the machine until the "P1" symbol disappears. If the error repeats, call for service.

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NOTE: Be sure to reinstall the bottom drain plug firmly to prevent leakage before using the unit.

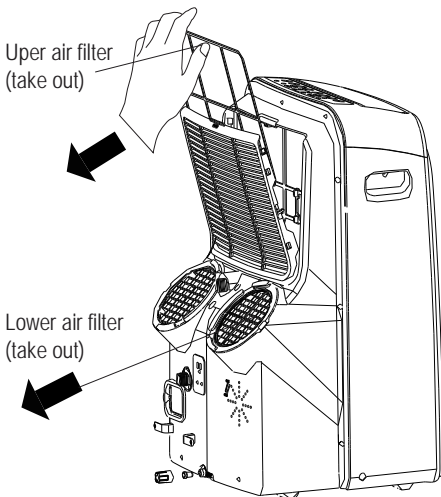


CARE AND MAINTENANCE

SAFETY PRECAUTIONS:

- Always unplug the unit before cleaning or servicing.
- DO NOT use flammable liquids or chemicals to clean the unit.
- DO NOT wash the unit under running water. Doing so causes electrical danger.
- DO NOT operate the machine if the power supply was damaged during cleaning. A damaged power cord must be replaced with a new cord from the manufacturer.

CLEAN THE AIR FILTER:



- Be sure to clean the air filter every 2 weeks for optimal performance.
- The water collection tray should be drained immediately after P1 error occurs, and before storage to prevent mold.
- In households with animals, you will have to periodically wipe down the grill to prevent blocked airflow due to animal hair.

CLEAN THE UNIT:

- Clean the unit using a damp, lint-free cloth and mild detergent. Dry the unit with a dry, lint-free cloth.

PREPARING UNIT FOR LONG TERM STORAGE:

- Drain the unit's water collection tray according to the instructions in the following section.
- Run the appliance on FAN mode for 12 hours in a warm room to dry it and prevent mold.
- Turn off the appliance and unplug it.
- Clean the air filter according to the instructions in the previous section. Reinstall the clean, dry filter before storing.
- Remove the batteries from the remote control .

SAFETY & PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring these instructions may cause harm or damage.

- *This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Do not allow children to play with or on the appliance. Cleaning and user maintenance should not be done by children without supervision.*
- *If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.*
- *The appliance shall be installed in*

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accordance with national wiring regulations.

- Do not operate your air conditioner in a wet room such as a bathroom or laundry room.
- Contact the authorized service technician for repair or maintenance of this unit.
- Your air conditioner should be used in such a way that it is protected from moisture. e.g. condensation, splashed water, etc. Do not place or store your air conditioner where it can fall or be pulled into water or any other liquid. Unplug immediately if any contact with water occurs.
- Always transport your air conditioner in a vertical position and set it on a stable, level surface during use.
- Turn off the product when not in use.
- Always contact a qualified person to carry out repairs.
- Keep an air space of at least 12"/30 cm all around the unit away from walls, furniture and curtains.
- If the air conditioner is knocked over during use, turn off the unit and unplug from the power supply immediately.
- Do not touch the unit with wet or damp hands or when barefoot.
- Do not press the buttons on the control panel with anything other than your fingers.
- Do not remove any fixed covers. Never use this appliance if it is not working properly, or if it has been dropped or damaged.
- Never use the plug to start and stop the unit. Always use the switch on the control panel.
- Do not cover or obstruct the inlet or outlet grilles.
- Do not use hazardous chemicals to clean or come into contact with the unit. Do not use the unit in the presence of flammable substances or vapors such as alcohol, insecticides, gasoline, etc.
- Do not use this product for functions other than those described in this instruction manual.
- Unit must remain upright at all times, even during transportation and storage. If the unit has been tipped on its side it must remain upright for 24 hours before use. Failure to do so can cause permanent damage.

TROUBLESHOOTING

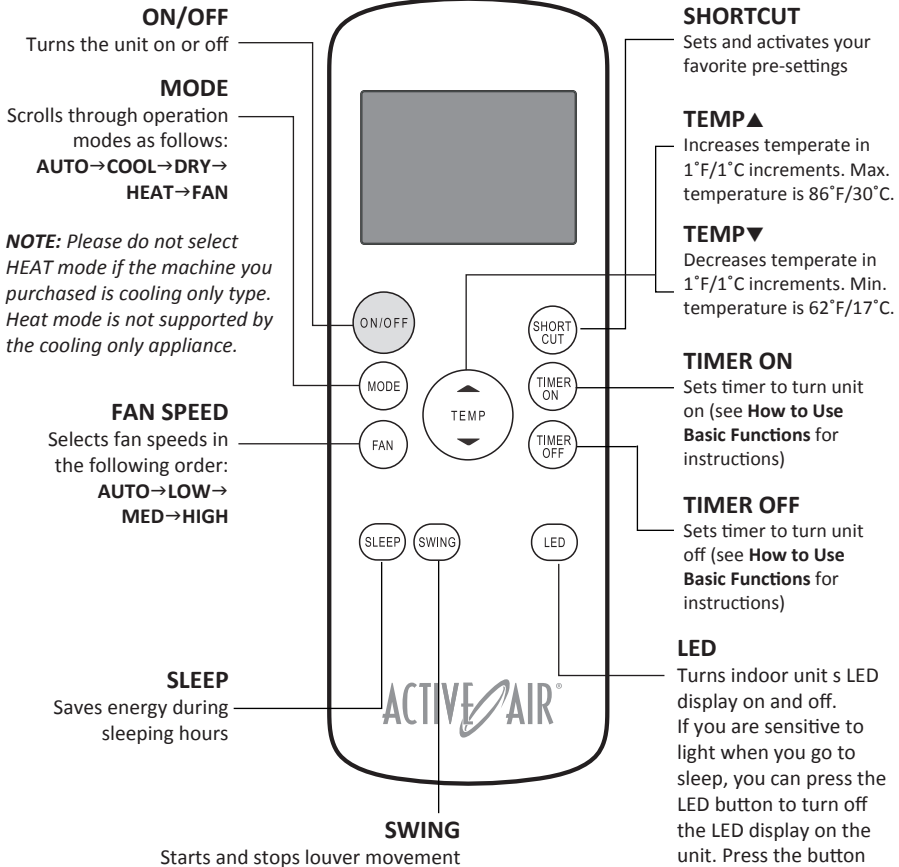
PROBLEM	POSSIBLE CAUSES	SUGGESTED REMEDIES
Unit does not turn on when pressing ON/OFF button	P1 Error Code	The Water Collection Tray is full. Turn off the unit, drain the water from the Water Collection Tray and restart the unit..
	The air filter is blocked with dust or animal hair	Reset the temperature
Unit does not cool well	The windows or doors in the room are not closed.	Turn off the unit and clean the filter according to instructions
	Exhaust hose is not connected or is blocked	Turn off the unit, disconnect the hose, check for blockage and reconnect the hose
	The unit is low on refrigerant	Call a service technician to inspect the unit and top off refrigerant
	Temperature setting is too high.	Decrease the set temperature.
	The windows and doors in the room are open	Make sure all windows and doors are closed
	The room area is too large	Double-check the cooling area
	There are heat sources inside the room	Remove the heat sources if possible
The unit is noisy and vibrates too much	The ground is not level	Place the unit on a flat, level surface
	The air filter is blocked with dust or animal hair	Turn off the unit and clean the filter according to instructions
The unit makes a gurgling sound	This sound is caused by the flow of refrigerant inside the unit	This is normal.

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ACAN12 REMOTE CONTROL INSTRUCTIONS

FUNCTION BUTTONS

Before you begin using your new air conditioner, make sure to familiarize yourself with its remote control. The following is a brief introduction to the remote control itself. For instructions on how to operate your air conditioner, refer to the **How to Use Basic Functions** section of this manual.



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HANDLING THE REMOTE CONTROLLER

NOT SURE WHAT A FUNCTION DOES? Refer to the **How to Use Basic Functions** and **How to Use Advanced Functions** sections of this manual for a detailed description of how to use your air conditioner.

SPECIAL NOTE

- Button designs on your unit may differ slightly from the example shown.
- If the indoor unit does not have a particular function, pressing that function's button on the remote control will have no effect.
- When there are wide differences between Remote controller Illustration and **USER'S MANUAL** on function description, the description of **USER'S MANUAL** shall prevail.

INSERTING AND REPLACING BATTERIES

Your air conditioning unit comes with two AAA batteries. Put the batteries in the remote control before use. (Figure 1)

1. Slide the back cover from the remote control downward, exposing the battery compartment.
2. Insert the batteries, paying attention to match up the (+) and (-) ends of the batteries with the symbols inside the battery compartment.
3. Slide the battery cover back into place.

BATTERY NOTES

For optimum product performance:

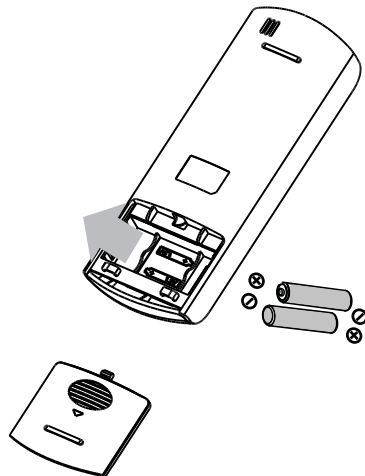
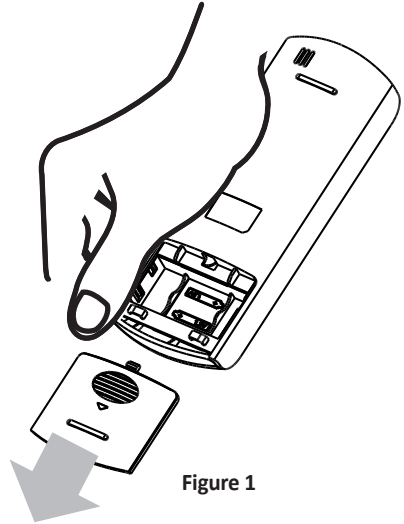
- Do not mix old and new batteries, or batteries of different types.
- Do not leave batteries in the remote control if you don't plan on using the device for more than 2 months.

BATTERY DISPOSAL

Do not dispose of batteries as unsorted municipal waste. Refer to local laws for proper disposal of batteries.

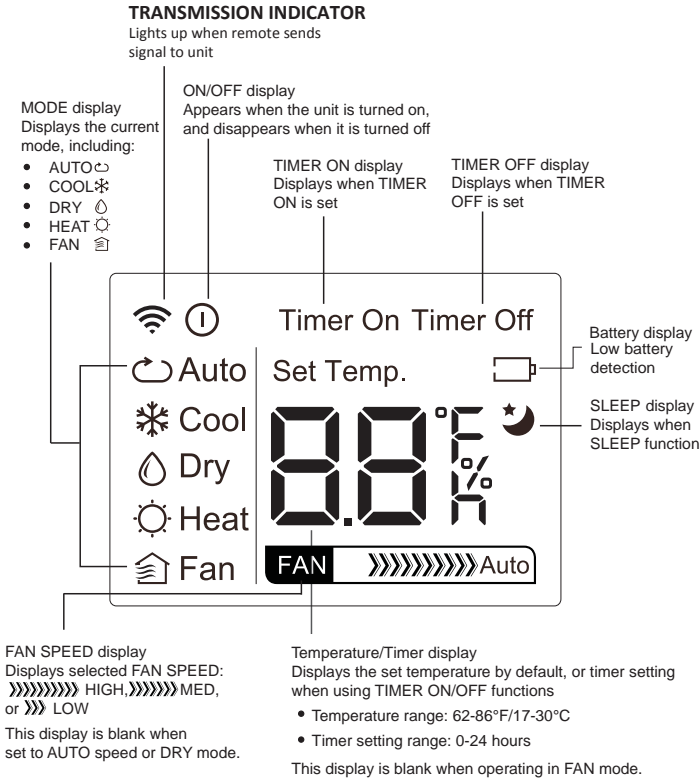
TIPS FOR USING REMOTE CONTROL

- The remote control must be used within 8 meters of the unit.
- The unit will beep when remote signal is received.
- Curtains, other materials and direct sunlight can interfere with the infrared signal receiver.
- Remove batteries if the remote will not be used more than 2 months.



INSTRUCTIONS

REMOTE LCD SCREEN INDICATORS



HOW TO USE THE BASIC FUNCTIONS

SETTING TEMPERATURE

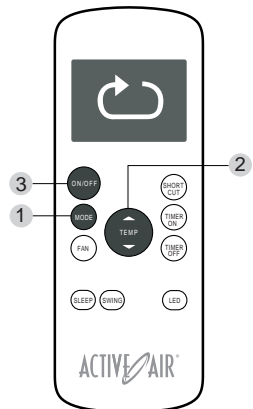
The operating temperature range for units is 62-86°F/17-30°C . You can increase or decrease the set temperature in 1°F/1°C increments.

AUTO OPERATION

Press the **MODE** button to select In **AUTO** mode, the unit will automatically select the **COOL**, **FAN**, **HEAT** or **DRY** mode based on the set temperature.

1. Press the **MODE** button to select Auto mode.
2. Set your desired temperature using the **Temp** or **Temp** button.
3. Press the **ON/OFF** button to start the unit.

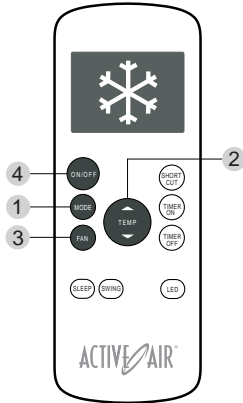
NOTE: FAN SPEED can t be set in Auto mode.



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COOL OPERATION

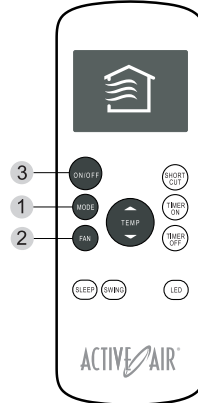
1. Press the **MODE** button to select **COOL** mode.
2. Set your desired temperature using the **Temp** ▲ or **Temp** ▼ button.
3. Press the **FAN** button to select the fan speed: **AUTO, LOW, MED,** or **HIGH**.
4. Press the **ON/OFF** button to start the unit.



FAN OPERATION

1. Press the **MODE** button to select **FAN** mode.
2. Press **FAN** button to select the fan speed: **AUTO, LOW, MED** or **HIGH**.
3. Press the **ON/OFF** button to start the unit.

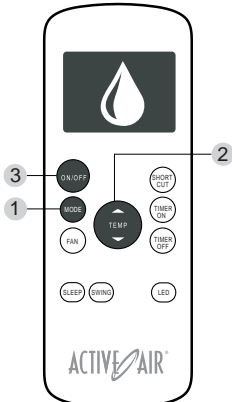
NOTE: You can't set temperature in **FAN** mode. As a result, your remote controls LCD screen will not display temperature.



DRY OPERATION(DEHUMIDIFYING)

4. Press the **MODE** button to select **DRY** mode.
5. Set your desired temperature using the **Temp** ▲ or **Temp** ▼ button.
6. Press the **ON/OFF** button to start the unit.

NOTE: **FAN SPEED** can't be changed in **DRY** mode.



SETTING THE TIMER

Your air conditioning unit has two timer-related functions:

TIMER ON - sets the amount of timer after which the unit will automatically turn on.

TIMER OFF - sets the amount of time after which the unit will automatically turn off.

TIMER ON FUNCTION

The **TIMER ON** function allows you to set a period of time after which the unit will automatically turn on, such as when you come home from work.

7. Press the **TIMER ON** button. By default, the last time period that you set and an "h" (indicating hours) will appear on the display.

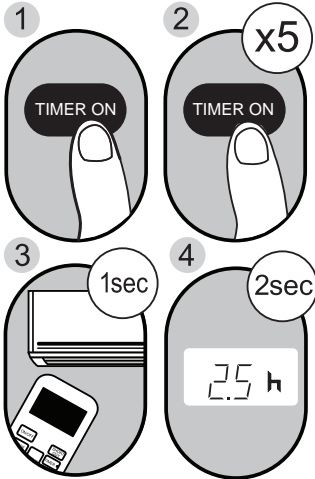
NOTE: This number indicates the amount of time after the current time that you want the unit to turn on. For example, if you set **TIMER ON** for 2 hours, "2.0h" will appear on the screen, and the unit will turn on after 2 hours.

8. Press the **TIMER ON** button repeatedly to

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set the time when you want the unit to turn on.

9. Wait 2 seconds, then the **TIMER ON** function will be activated. The digital display on your remote control will then return to the temperature display.



EXAMPLE: Setting unit to turn on after 2.5 hours

TIMER OFF FUNCTION

The **TIMER OFF** function allows you to set a period of time after which the unit will automatically turn off, such as when you wake up.

1. Press the **TIMER OFF** button. By default, the last time period that you set and an “h” (indicating hours) will appear on the display.

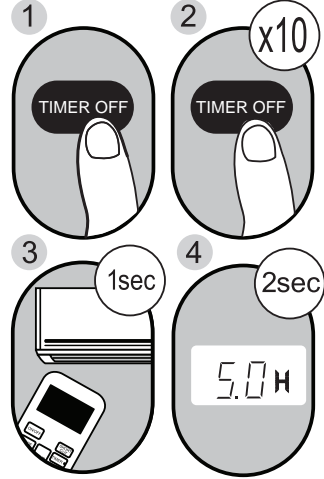
NOTE: This number indicates the amount of time after the current time that you want the unit to turn off. For example, if you set **TIMER OFF** for 2 hours, “2.0h” will appear on the screen, and the unit will turn off after 2 hours.

2. Press the **TIMER OFF** button repeatedly to set the time when you want the unit to turn off.
3. Wait 2 seconds, then the **TIMER OFF** function will be activated. The digital display on your remote control will then return to the temperature display.

NOTE: When setting the **TIMER ON** or **TIMER OFF** functions, up to 10 hours, the time will increase in 30 minute increments with each press. After

10 hours and up to 24, it will increase in 1 hour increments. The timer will revert to zero after 24 hours. You can turn off either function by setting its timer to “0.0h”.

Setting both **TIMER ON and **TIMER OFF** at the same time**



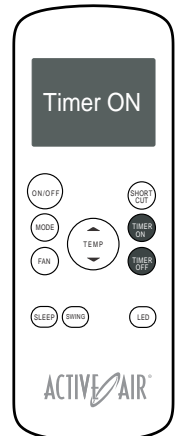
EXAMPLE: Setting unit to turn off after 5 hours

Keep in mind that the time periods you set for both functions refer to hours after the current time. For example, say that the current time is 1:00 PM, and you want the unit to turn on automatically at 7:00 PM. You want it to operate for 2 hours, then automatically turn off at 9:00 PM.

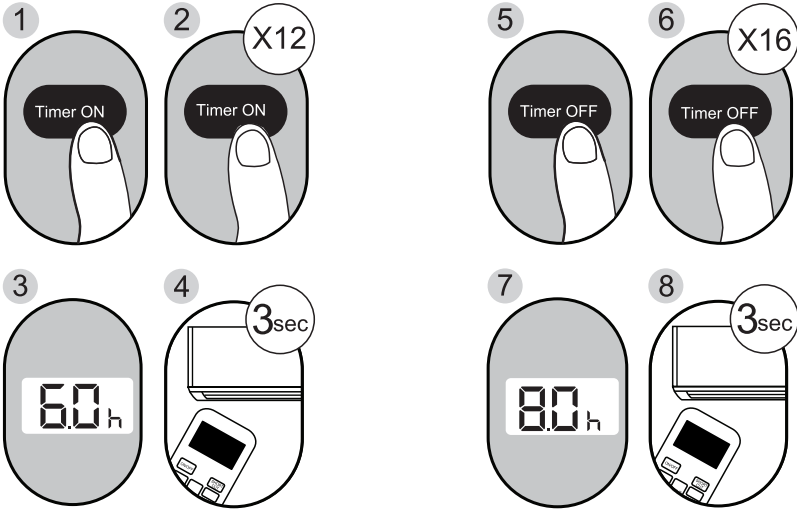
DO THE FOLLOWING:

Example: Setting the unit to turn on after 6 hours, operate for 2 hours, then turn off (see the figures top right)

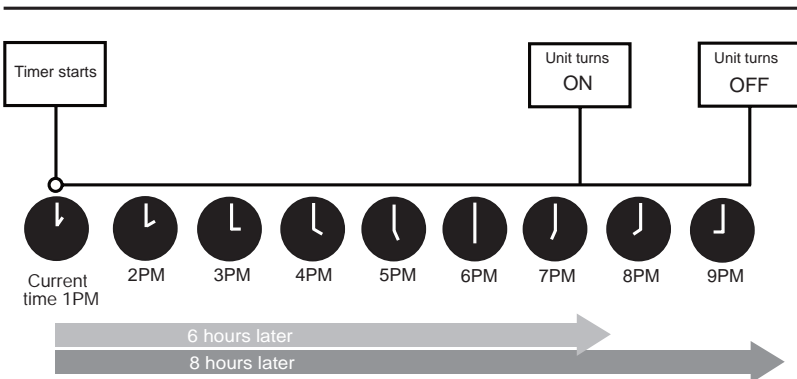
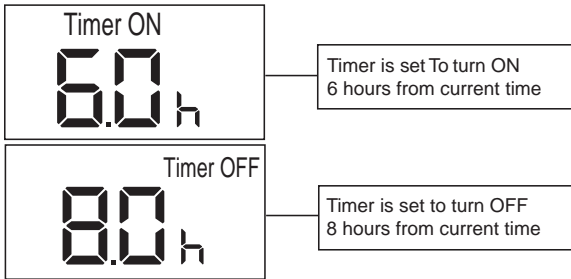
Continue to press **TIMER ON or **TIMER OFF** until desired time is reached.**



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Your remote display



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HOW TO USE THE ADVANCED FUNCTIONS

SLEEP FUNCTION

The **SLEEP** function is used to decrease energy use while you sleep (and don't need the same temperature settings to stay comfortable). This function can only be activated via remote control.

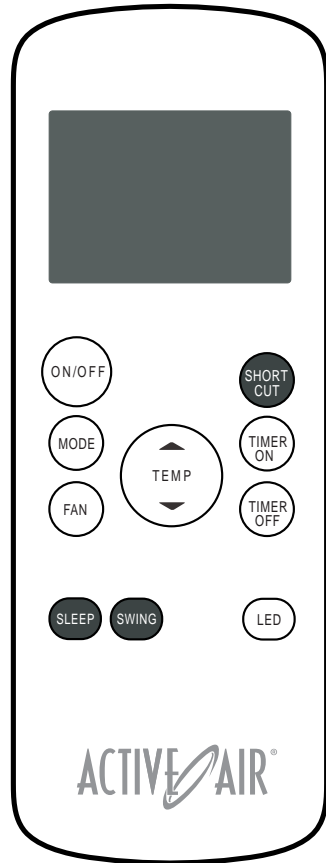
NOTE: The **SLEEP** function is not available in Fan or Dry Mode.

SWING FUNCTION

Used to stop or start louvre movement and set the desired left/right air flow direction. The louvre changes 6 degrees in angle for each press. If kept pushing more than 2 seconds, the louvre auto swing feature is activated.

SHORTCUT FUNCTION

- Used to restore the current settings or resume previous settings.
- On the first time connecting to the power, if push the **SHORTCUT** button, the unit will operate on **AUTO** mode, 78°F/26°C, and fan speed is Auto.
- Push this button when remote controller is on, the system will automatically revert back to the previous settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).
- If pushing more than 2 seconds, the system will automatically restore the current operation settings including operating mode, setting temperature, fan speed level and sleep feature (if activated).



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NOTES:

- Buttons design is based on typical model and might be slightly different from the actual one you purchased, the actual shape shall prevail.
- All the functions described are accomplished by the unit, if the unit has no this feature, there is no corresponding operation happened when press the relative button on the remote controller.
- When there are wide differences between Remote controller Illustration and USERS MANUAL on function description, the description on USERS MANUAL shall prevail.
- The device could comply with the local national regulations. In Canada, it should comply with CAN ICES-3(B)/NMB-3(B). In USA, this device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
 - **Reorient or relocate the receiving antenna.**
 - **Increase the separation between the equipment and receiver.**
 - **Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.**
 - **Consult the dealer or an experienced radio/TV technician for help. Changes or modifications not approved by the party responsible for compliance could void users authority to operate the equipment**

WARRANTY



VENDOR DIRECT WARRANTY POLICY

For any questions or concerns with this product, please DO NOT return it to the place of purchase as your first action. Instead, contact our customer care line at (866) 646-4332 between the hours of 8:00 a.m. and 5:00 p.m. EST (Eastern Standard Time). The customer service representative will ask you a series of troubleshooting questions. If the problem is not resolved through troubleshooting, and the customer care representative determines that the unit needs repairs, you will be given a Return Goods Authorization (RGA) number. You will then be asked to take the unit back to your place of retail purchase with proof of purchase and the provided RGA number. This unit has a one-year warranty which begins from your original date of purchase. If you have lost or cannot produce the receipt, the warranty term will be one year based on the information provided in the serial number.

POLITIQUE DE GARANTIE DU FOURNISSEUR

Si vous avez des doutes ou des questions sur le produit, NE LE RAMENEZ PAS immédiatement au point de vente. Veuillez contacter notre service clientèle au numéro (866) 646-4332 et dans le créneau horaire suivant: De 8 à 17h EST (Heure standard de l'Est). Un représentant du service clientèle vous posera quelques questions au sujet du problème. S'il n'est pas possible de résoudre le problème avec ces questions et si le représentant estime que l'unité doit être réparée, vous recevrez un numéro d'autorisation de retour de produits (RGA). Ensuite, on vous demandera d'emmener l'unité au point d'achat avec le ticket d'achat et le numéro RGA. Cette unité a un an de garantie à partir de la date d'achat figurant sur le ticket original. Si vous avez perdu ou si vous ne pouvez pas présenter le ticket, la garantie sera d'un an à compter de l'information fournie par le numéro de série.

POLÍTICA DE GARANTÍA DEL PROVEEDOR

Si tiene dudas o cuestiones acerca del producto, NO LO DEVUELVA al punto de compra como primer recurso. Contacte con nuestro servicio de atención al cliente en el número (866) 646-4332 en el siguiente horario: 8:00 a 17:00 EST (Hora estándar del este). Un representante del servicio de atención al cliente le preguntará una serie de cuestiones acerca del problema. Si no es posible resolverlo a través de estas preguntas y el representante considera que la unidad necesita una reparación, el usuario recibirá un número de autorización para devolución de productos (RGA). Después, se le pedirá que lleve la unidad al punto de compra con el ticket de compra y el número RGA. Esta unidad tiene un año de garantía que comienza en la fecha de compra que aparece en el ticket original. Si ha perdido o no puede mostrar el ticket, la garantía será de un año a partir de la información proporcionada por el número de serie.

When using this air conditioner in European countries, the following directives must be followed:

DISPOSAL: Do not dispose of this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

It is prohibited to dispose of this appliance as domestic household waste.

For disposal, there are several possibilities:

- The municipality has established collection systems, where electronic waste can be disposed of free of charge to the user.
- When buying a new product, the retailer will take back the old product free of charge.
- The manufacturer will take back the old appliance for disposal free of charge to the user.
- As old products contain valuable materials, they can be sold to scrap metal dealers.

Disposal of electronic waste in forests and landscapes endangers human and animal health when hazardous substances leak into the ground water and find their way into the food chain.

